



## **LUGGAGE POLICY – BAGGAGE INFORMATION**

- Lucky Star Bus allows each passenger to bring one (1) small carry-on bag, weighing no more than 10 pounds and one (1) standard luggage bag, weighing no more than 50 pounds. Carry-on bag size is limited to 20in x 16in x 8in.
- Any additional luggage will be individually charged for a fee of \$15 per additional luggage and subject to additional luggage checking polices. (ex. 2 extra luggage's = \$30)
- Lucky Star is NOT responsible for any damage to personal luggage during the trip. Luggage stored in the luggage compartment is stored at the owner's risk. Lucky Star Bus will NOT accept any liability for any luggage.
- Any luggage including additional luggage is bound to our prohibited items list. Luggage cannot contain any of the following:
  - Acids
  - Ammunition
  - Animals
  - Combustible liquids
  - Compressed gases
  - Corpses
  - Cremated remains
  - Explosives
  - Firearms of all types
  - Fireworks
  - Flammable liquids
  - Furniture
  - Gases
  - Hazardous materials (poisons, radioactive materials etc)
  - Jewelry
  - Materials with a disagreeable odor
  - Matches
  - Merchandise for resale
  - Live animals including fish or poultry
  - Protruding articles
  - Unsecured articles including those in plastic or paper bags are prohibited
- Items such as jewelry, money, passports, prescription medication, computers, cell phones and/or important personal items must be carried with and in the customer's possession at all times.
- Lucky Star Bus IS NOT RESPONSIBLE FOR LOST OR MISPLACED LUGGAGE.
- Lucky Star Bus IS NOT RESPONSIBLE FOR ANY ITEMS LEFT BEHIND ONBOARD OR IN THE LUGGAGE COMPARTMENT.
- Passengers are responsible for moving their own luggage. Luggage assistance is available upon request for customers that need help such as, elderly passengers, customers with disabilities or adults travelling with young children.
- Please be sure that all personal luggage(s) have proper identification tags on them.

- Under no circumstances will any baggage under additional luggage check-in will be transported without an accompanying passenger.

## **ADDITIONAL LUGGAGE POLICY**

- In addition to our regular luggage policy, Lucky Star Bus provides additional luggage check-in for passengers with extra luggage for an additional *\$15 per additional luggage*, limited 2 additional luggages.
- All bicycles are considered under the additional luggage check-in. Each individual bicycle is an additional \$15.
- All luggages under additional luggage check-in must be accompanied by the passenger.
- Under no circumstances will any baggage under additional luggage check-in will be transported without an accompanying passenger.
- Each piece of luggage under the additional luggage check-in is subjected to the prohibited items list, detailed above.
- All luggages under the additional luggage check-in, if lost or misplaced, have a maximum liability of \$15 per luggage.
- Lucky Star Bus is not responsible for the loss or damage of baggage's in excess of the value allowance. Lucky Star Bus will NOT accept any liability for any luggage.