

GENERAL FAQ's

How do I get to the New York bus station?

- Take the B or D train to the Grand Street Station. When you get out of the station, you'll be on Chrystie Street.
- We are located at 55-59 Chrystie Street, next to the Comfort Inn.

How do I get to the Boston bus station?

- Take the Red Line and get off at South Station.
- When you get out of the station, follow the bus terminal signs.
- We are located next to the Newsstand on second floor.

Can I bring a pet?

- No. Under federal law, pets are not allowed on the bus, except for service animals (ex. guide dog with proper SARA identification). The owner of the service animal assumes all responsibility for controlling the service animal, and assumes any liability resulting from the conduct or actions of the service animal.

Can I use a cell phone?

- Yes, with limitations.
- Lucky Star Bus asks our passengers to use their cell phones with respect and courtesy to fellow passengers.
- Lucky Star Bus reserves the right to restrict cell phone use by persons deemed overly boisterous, disruptive and disorderly.

Can I use a computer or ipod?

- Yes, with limitations.
- Lucky Star Bus allows radios, laptops and other electronic items may be carried on board, provided that they do not disturb fellow passengers and that headphones are used.

Can I bring food onboard?

- Yes. Lucky Star Bus permits food and non-alcoholic drinks/beverages on board for personal consumption.

It is snowing outside, will my bus still depart?

- If inclement weather is forecast, all customers are encouraged to call Lucky Star Bus @ (888) 881-0887 during normal business hours of 9:30am-5:30pm and check our website, www.luckystarbus.com for any bus cancellation notices.

Are there any stops on your trips?

- Sometimes, depending on the time of travel, traffic, and the discretion of the bus driver.
- If a stop is scheduled, it will be for 15 minutes to allow our passengers a quick break for food or restroom use.
- **It is the passenger's responsibility to return to the bus promptly after 15 minutes in order to maintain our schedule for the other passengers.**

How long does the bus trip take from Boston to New York?

It normally takes about 4 ½ hours either from Boston to New York or from New York to Boston.